

EVENT STEWARD VOLUNTEER BRIEF



What do I have to do to be a steward?

- Be 18 years old or over
- Be available over festival (9-13 December 2015)
- Carry out a minimum of 2 x 6 hour shifts
- Attend a 2 hour training session
- Be willing to work as part of a team
- Have a good work ethic
- Be good with people

What does a steward do?

Stewarding roles are many and varied and include:

- Welcoming and crowd control to interact with installations
- Install and destall assistance
- Directing people and offering advice & information
- On site production assistance
- Crowd management and safety
- Reporting incidents & accidents
- Assisting with emergency situations

Most of stewarding involves talking to people to help them with any problems they have, looking out for any hazards and keeping the festival management informed of what is happening on the ground. The steward is the frontline face of the festival, and can have a direct influence on the festival-goers experience. We want people who are positive and keen to help us deliver an exceptional customer experience.

Apply at <http://www.enlightenmanchester.co.uk/take-part/>